

NASA SEWP VI Ordering Guide

A&T Systems, Inc. - Category B and Category C
Contract Holder

NASA SEWP VI

Solutions for Enterprise-
Wide Procurement

**CONTRACT
HOLDER**

CATEGORY B

Enterprise-Wide ITC/AV Service Solutions

80TECH26D1946

Enterprise-wide strategic solutions, including cloud, managed, and shared services.

CATEGORY C

ITC/AV Mission-Based Services

80TECH26D0586

Mission-focused IT, telecom, digital, engineering, data, and cybersecurity services.

Contract Holder	A&T Systems, Inc.
Program Manager	Brendan Talty (508) 322-8870 brendan.talty@ats.com
Deputy Program Manager	Jeffrey Williams (770) 310-0801 Jeffrey.Williams@ats.com
Anticipated Period	November 1, 2026 - October 31, 2036
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Pre-launch status: NASA has awarded SEWP VI contracts and currently anticipates a November 1, 2026 go-live date. A&T will quote and accept orders after the vehicle is active and applicable services are available in the SEWP database of record.

1. Guide Purpose and SEWP VI Overview

This guide provides Federal customers, NASA SEWP points of contact, and ordering offices with A&T Systems contract information, quote contacts, representative scope, ordering procedures, support processes, and order-issue escalation guidance.

This guide is organized as follows

- **Section 2:** A&T contract information and company overview
- **Section 3:** Category B and Category C scope
- **Section 4:** How to obtain a quote and place an order
- **Section 5:** Installation, warranty, technical, software, and post-delivery support
- **Section 6:** Troubleshooting and escalation
- **Section 7:** Fair Opportunity and Requests for Quotes clause
- **Section 8:** Contacts and related resources

What is NASA SEWP VI?

NASA Solutions for Enterprise-Wide Procurement (SEWP) is a multiple-award Government-Wide Acquisition Contract (GWAC) for Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. Federal agencies and approved Federal contractors may use SEWP when the requirement is within contract scope and agency acquisition procedures are followed.

Administrative Handling Fee

An agency administrative handling fee not to exceed 0.34% applies to SEWP VI orders. A&T includes the applicable fee within the total quoted price; it is not listed as a separate line item on the quote or order.

Database-of-record rule: A&T may quote only services and solutions available on its SEWP contract and in the SEWP database of record at the time of the formal quote, except for the limited market-research treatment stated in A.1.13.

2. A&T Systems Contract Information

About A&T Systems

A&T Systems is a 100% employee-owned small business with 40 years of experience providing IT, telecommunications, cloud managed services, cybersecurity, network operations, and mission support to Federal, Department of Defense, State, and local customers.

Legal Name	A&T Systems, Inc.
UEI	XNQZKQDJ7U76
Headquarters	12200 Tech Road, Suite 200, Silver Spring, MD 20904
Main Telephone	(301) 384-1425
Corporate Website	www.ats.com
Contract Type	Multiple-award Government-Wide Acquisition Contract (GWAC)
Category B Contract	80TECH26D1946
Category C Contract	80TECH26D0586

A&T SEWP VI Program Management Contacts

Role	Name	Telephone	Email
Program Manager (PM)	Brendan Talty	(508) 322-8870	brendan.talty@ats.com
Deputy Program Manager (DPM)	Jeffrey Williams	(770) 310-0801	Jeffrey.Williams@ats.com

3. What Is in Scope for A&T SEWP VI?

A&T holds Category B and Category C awards. The examples below summarize representative service areas. They are not a static catalog and do not override the master contract, an agency order, or the A&T offerings active in the SEWP database of record.

Category B - Enterprise-Wide ITC/AV Service Solutions

- Enterprise cloud and cloud-managed service solutions
- Managed IT, network, security, and operational services
- Shared services, including agency-wide service desk and ticketing capabilities
- Enterprise infrastructure modernization, integration, and optimization
- Strategic ITC/AV services supporting agency-wide mission outcomes

Category C - ITC/AV Mission-Based Services

- Custom computer programming and digital government services
- Telecommunications and network operations
- ITC/AV engineering, architecture, and design
- Data processing, analysis, hosting, and related services
- IT and network operations and computer facilities support
- IT management, consulting, education, and training
- Cybersecurity and security systems services

Official scope assistance: Customers may send a requirement overview or bill of materials to help@sewp.nasa.gov for a NASA SEWP scope determination. A&T can also assist with preliminary scope and acquisition planning.

Selecting the Applicable A&T Contract

- Use **80TECH26D1946** for requirements aligned to Category B enterprise-wide ITC/AV service solutions.
- Use **80TECH26D0586** for requirements aligned to Category C ITC/AV mission-based services.
- When scope is unclear, coordinate with A&T and NASA SEWP before issuing the order.

4. How to Obtain a Quote and Place an Order

Quote Requests

The NASA SEWP Quote Request Tool (QRT) is the recommended method to issue an RFI, Market Research Request (MRR), or RFQ and support fair opportunity. Customers may contact Brendan Talty and Jeffrey Williams for scope, acquisition-planning, and quote coordination.

Primary Quote Contact	Brendan Talty (508) 322-8870 brendan.talty@ats.com
Alternate / Escalation	Jeffrey Williams (770) 310-0801 Jeffrey.Williams@ats.com
NASA SEWP QRT	www.sewp.nasa.gov/qrt/security/login.sa

Information to Include with a Quote Request

- Agency and ordering-office contact information
- Requirement summary and applicable Statement of Work or Performance Work Statement
- Estimated value, funding status, and desired acquisition timeline
- Place and period of performance
- Security, privacy, supply-chain, Section 508, and other compliance requirements
- Evaluation factors, quote instructions, requested contract type, and response deadline

General Ordering Process

- 1 Define the requirement**
 The agency identifies technical, performance, schedule, security, accessibility, and funding needs.
- 2 Conduct market research or request quotes**
 Use the NASA SEWP QRT and provide fair opportunity as required.
- 3 Evaluate responses**
 The issuing agency determines best value and maintains its acquisition documentation.
- 4 Issue the order**
 Cite A&T contract 80TECH26D1946 or 80TECH26D0586 and include the selected quote and required agency documentation.
- 5 Route the order through NASA SEWP**
 Send the order to sewporders@sewp.nasa.gov.
- 6 NASA validates and forwards the order**
 A&T begins fulfillment after NASA validation and performs under the approved order and contract terms.

Important: The NASA SEWP PMO does not issue the agency order. The issuing agency creates the delivery or task order. NASA SEWP validates and routes the order before A&T begins fulfillment.

5. Program Support and Post-Delivery Procedures

The specific responsibilities, service levels, deliverables, acceptance criteria, support hours, warranty terms, and escalation paths for each requirement are governed by the applicable A&T quote, task or delivery order, Statement of Work, provider terms, and master contract.

Installation and Integration	A&T coordinates schedules, site access, dependencies, staffing, testing, transition, documentation, and acceptance activities with the customer point of contact as specified in the order.
Basic Warranty / Correction	Applicable service warranty, correction, reperformance, and acceptance provisions are stated in the master contract and order. Customers should report a suspected defect or performance issue to the A&T Program Manager.
Extended Warranty / Maintenance	Where an approved solution includes extended warranty, maintenance, or support, the available term and coverage are identified in the quote and order. Third-party provider terms apply when applicable.
Technical and Software Support	Support hours, response objectives, maintenance, service-desk procedures, software support, and escalation paths are documented in the order and applicable provider terms.
Post-Delivery Support	A&T validates the affected order and scope, coordinates the appropriate delivery team or provider, tracks actions, and communicates status and resolution to the customer.

Support Contacts

Primary: [Brendan Talty](#), (508) 322-8870. Alternate and escalation: [Jeffrey Williams](#), (770) 310-0801.

6. Troubleshooting a Problematic Order

Contact Brendan Talty and copy Jeffrey Williams. Provide enough information to identify the order, determine the affected scope, and coordinate the correct A&T delivery team, subcontractor, or provider.

Information to Provide

- Agency name, ordering office, and customer point of contact
- A&T SEWP contract number and agency order number
- SEWP Tracking/Control Number, when available
- Affected service, deliverable, CLIN, site, or performance period
- Issue description, relevant dates, and business or mission impact
- Actions already taken and the requested resolution

Escalation Path

1. **Program Manager:** Brendan Talty - brendan.talty@ats.com - (508) 322-8870
2. **Deputy Program Manager:** Jeffrey Williams - Jeffrey.Williams@ats.com - (770) 310-0801
3. **NASA SEWP PMO:** help@sewp.nasa.gov - (301) 286-1478, when program-level assistance is required

Protect sensitive information: Do not send passwords, classified information, controlled unclassified information, export-controlled data, or other sensitive material by ordinary email. Coordinate an agency-approved secure transmission method.

NASA SEWP PMO Customer Support

Hours	Monday-Friday, 7:30 a.m.-6:00 p.m. Eastern Time
Customer Help Desk	(301) 286-1478
Program Email	help@sewp.nasa.gov
Order Submission	sewporders@sewp.nasa.gov
SEWP VI Website	www.sewp.nasa.gov/sewpvi/

7. A.1.13 Fair Opportunity and Requests for Quotes

The clause below is reproduced from the SEWP VI contract solicitation language to satisfy the Contract Holder public-web posting requirement.

Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.

The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.

If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if:

1. all such items are clearly marked as not yet available on their SEWP contract; and
2. the contractor submits a technology refreshment request to add those products to their contract

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.

8. Contacts, Resources, and Guide Maintenance

A&T Systems

Program Manager	Brendan Talty (508) 322-8870 brendan.talty@ats.com
Deputy Program Manager	Jeffrey Williams (770) 310-0801 Jeffrey.Williams@ats.com
Headquarters	12200 Tech Road, Suite 200, Silver Spring, MD 20904
Main Telephone	(301) 384-1425
Website	www.ats.com

Related Web Resources

A&T NASA SEWP VI page: www.ats.com/why-us/contracts/us-civilian-agencies/nasa-sewp-vi/

NASA SEWP VI home: www.sewp.nasa.gov/sewpvi/

NASA SEWP Quote Request Tool: www.sewp.nasa.gov/qrt/security/login.sa

A&T contract vehicles: www.ats.com/why-us/contracts/

A&T capability statement: www.ats.com/why-us/capability-statement/

Guide Maintenance

A&T maintains this electronic Ordering Guide for customer download and printing. The guide will be reviewed after contract modifications and updated no later than 10 business days following a modification when an update is required. Customers should use the version posted on A&T's public NASA SEWP VI page.

Document Control

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Questions? Contact Brendan Talty at brendan.talty@ats.com or (508) 322-8870. Copy Jeffrey Williams at Jeffrey.Williams@ats.com for alternate support or escalation.

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